

Jason Clancy

804 14th St.
Rockford, IL 61104
815-540-2016
jason@tannerjacobs.com

Experience

Tanner Jacobs Consulting **Owner / Senior Tech** Rockford, IL August 2003 - Present

- Full-service technology consulting business providing IT support for office and home environments.
www.tannerjacobs.com
- Serving businesses and homes throughout the Northern Illinois, Southern Wisconsin, and Chicagoland area.

Calcott Companies **IT Technical Lead** Rockford, IL April 2002 - August 2003

- Designed, implemented and maintained a Windows-based, 30-plus site WAN spanning 7 states across the Midwest and headquartered in Rockford, Illinois.
- Implemented VPN over DSL and Frame Relay connections for remote sites using Cisco routers and Cisco firewalls.
- Implemented multiple Citrix Metaframe servers.
- Supervised, trained and provided leadership to entry-level technicians for 2 years.
- Advised and influenced decisions on all technology spending.
- Current WAN implementation is saving the company over \$50,000 per month in IT spending since beginning of 2003.

Acrux Integrated Solutions **Senior Technical Consultant** Rockford, IL May 2000 - April 2002

- Provided technical consulting to clients, large and small, in northern Illinois, Chicagoland, and Southern Wisconsin region.
- Performed full range of networking services on local and wide-area networks for corporate and educational facilities.
- Implemented dozens of Microsoft Exchange Servers.
- Supported Acrux commercial web and mail servers as well as internal network.
- Sold and supported one-year's worth of full-time services to single client at premium rate.

RSM McGladrey **IT Consultant** Rockford, IL October 1998 - May 2000

- Worked predominantly with small to mid-size businesses in building and maintaining all aspects of their networks.
- Assisted software group in implementing, troubleshooting, and maintaining packaged accounting software (MAS90) within a variety of network environments.
- Covered entire Northern Illinois and Southern Wisconsin region.

Rockford Powertrain **Network Technician** Loves Park, IL May 1995 - October 1998

- Worked as technician on 300+ node network.
- Worked on implementing and troubleshooting all aspects of network.
- Supported Novell, Microsoft and Unix file servers, e-mail (GroupWise, Lotus Notes) servers, fax servers.
- Maintained all other network hardware including workstations, printers, fax machines, and phone system. Supported all software products for the office and shop environments.

Lindstrom Sorenson **Network Administrator** Rockford, IL January 1994 - April 1995

- Supported all technical aspects of a 25-node LAN.
- Used a Novell server with all applications being DOS based.
- Performed accounting functions when computer work slow, including payrolls.

Education

Embry-Riddle Aeronautical University April 1993 Daytona Beach, FL
Bachelor's of Science in Computer Science Minor in Mathematics

Certifications

- MCSE
- CNE - Novell 5.0
- Citrix Metaframe

Hardware

- All name-brand servers including Dell, HP, Compaq, IBM and numerous clones.
- Workstations and notebooks including all name brands over last 10 years along with numerous clones.
- Cisco 2600, 1700 series routers.
- Cisco PIX 515, 501 firewalls.
- Worked with almost all type of printers in regards to installation, troubleshooting, and maintenance.
- Various cabling standards including CAT 5, Fiber-Optic.
- Multitude of switches and hubs including Cisco, 3Com, NetGear, LinkSys, HP ProCurve.
- Wireless Networking including RangeLAN, LinkSys, Dell.
- Winchester FlashDisk External Drive Arrays.

Software

- Microsoft Windows XP, 2000 Pro, Me, 98, 95, 3.x.
- Microsoft Windows Server platforms (SBS 2003/2000, NT, 2000)
- Microsoft CRM 3.0
- Novell Server Platforms (5.x, 4.x, 3.x)
- E-mail systems (Exchange, GroupWise, Lotus Notes, Merak Mail Server, Microsoft Mail)
- Microsoft Terminal Services and Remote Access server platforms.
- Cisco IOS
- Citrix Metaframe XP and 1.8
- HP UX (Unix OS)
- Macromedia Dreamweaver MX
- Macromedia Fireworks MX
- Sun Solaris OS Linux Web Server
- Microsoft Office Professional XP, 2000, 97, 95 (Word, Excel, PowerPoint, Access, Publisher, FrontPage)
- Microsoft Internet Information Server
- Apache Web Server
- Microsoft SQL Server
- Network flowcharting and design (Visio, ABC Flowcharter)
- Firewalls (Sonicwall, Cisco PIX)
- Disaster Recovery suites (Backup Exec, ArcServe)
- Antivirus platforms on front and back ends (Windows Live One Care, Symantec/Norton Antivirus Corporate edition, McAfee VirusScan, Norton Antivirus for Exchange, Sophos)
- Accounting/Business (Aliant, Revenue Plus, MAS90, QuickBooks, One-Write Plus, Quicken, Great Plains)
- Help Desk (Track-It!)
- Payroll (ADP, Abra)
- Engineering (AutoCAD)
- Auto Dealerships (Management Systems Plus, ERA)
- Web-based Credit Bureau Reporting (TransUnion, Equifax)
- Faxing Solutions (FaxPress, Efax Messenger)